### Department of Health and Family Support: Emergency Preparedness Report

- Pam Blixt, Manager
- 50 Janet Mengelkoch, Community Specialist
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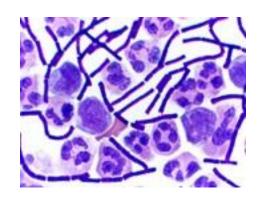


## Overview of Responsibilities

- Public Health Emergency Preparedness Cooperative Agreement: Meet 15 essential capabilities with 108 functions, as determined by performance measures.
- © Cities Readiness Initiative: Deliver life-saving medication to the entire population within 48 hours.







# MDHFS Responses

- 2004 Polio in the Somali refugee community
- 🔊 2005 Katrina "Operation Northern Comfort"
- 2005 35W Bridge Collapse
- 2006 TB Outbreak in City homeless shelters
- 2007 Avian flu planning
- **2008** Republican National Convention
- 2009 2010 H1N1
- **2011** Northside Tornado
- 2012 4<sup>th</sup> of July Extreme Heat Event



## **Emergency Management Cycle**



# Prevention and Mitigation

- Community risk assessment survey
  - collected hazard impact perceptions from community sectors
  - identified gaps and concerns
- Community meetings
  - discussed responses
  - promoted organizational preparedness
- Next steps
  - continue with community meetings



# Community Preparedness

- Continuity of Operations Planning (COOP) training
- Training video: "Building Community Resiliency"
- Mini-grants, tools and technical support
- Community-based organization database
- Community events



# Community Response

#### North Minneapolis Tornado

- Northeast Armory Emergency Shelter
- Disaster Recovery Center at Farview Park
- Circulator buses stopping at 9 service locations



# Community Recovery

- Stress and behavioral health support
  - Youth activities DRAT and art activities
  - Community awareness brochure, ECHO video in 4 languages
  - Training for schools and community organizations
  - Promotion of support groups and counseling resources
- Community Recovery Network



# Exercise Participation

- © Comprehensive Postal Plan: May 5-6, 2012
  - National level
  - Full-scale exercise
- Biohazard Detection System: August 21, 2012
  - Local level
  - Full-scale exercise
- Other Emergency Preparedness Exercises
  - Monthly staff notification drills
  - Bi-monthly communication drills at Minneapolis dispensing sites
  - Quarterly regional 800 MHz radio drills

### Postal Plan Overview

- ≈ Presidential Executive Order #13527 section 2
- First operational postal plan in the United States
- makes Teams of postal carriers and law enforcement personnel deliver medicine to households in designated zip codes



## Operation Medicine Delivery

#### <sup>80</sup> Planning

- Community meetings and outreach in the Minneapolis zip code (55411)
- Security planning with law enforcement agencies from across the Metro area

#### <sup>80</sup> Participants

214 participants from 25 agencies

#### **50** Outcome

Deliveries were made to 33,076
 households in the 55411, 55422
 55101 & 55102 zip codes



## Operation Medicine Delivery



It was put there as part of a test called Operation Medicine Delivery. The purpose is to see how fast postal workers can deliver medicine to homes in an emergency.

This is only a test. There is no emergency now.

And we have no reason to believe
one will happen soon.



You do not need to do anything. You can just recycle the bottle.

In a real emergency, we may need to get medicine to many people quickly. The Minnesota Department of Health has been working with the U.S. Postal

Service, local public health, and local police and sheriffs on a plan for delivering medicine.

Postal delivery is just one way of getting medicine to people quickly. We will need to do that if – for example – Minnesota is ever the target of a bioterrorist attack.

Again, there is no emergency right now. This is only a test.



For more information, go to: www.health.state.mn.us, or call 651-201-3920.

Information in English is also at: echominnesota.org and ECHO PHONE, 1-888-883-8831(option 4). Tani waa tijaabo oo keliyai Maanta waa in aad haysataa oo ay boostada kuugu timid CAAG MARAN OO XIRAN oo ah nooca daawada. Waxaa halkaas loo geliyey qeyb ahaan tijaabo la yiraahdo Tijaabada Daawa-geynta Degdegga ah ee Shaqaalaha Boostada (Operation Medicine Delivery). Ujeeddada tijaabadaas waa in la ogaado marka ay jir to raalad degdeg ah sida dhakhsa badan ee ay shaqaan ha bo stada daawa-qeybin ugu sameyn karan riguri na oo dwey aha. Marka ay jirto aa la qoo dha ya aha waana daanan doonn ah ah oo ji n ja aha waanu baahan doonn ah ah oo ji n ja ahaa aan daawoo ugu geyno si

doonn aina nd itira balan daawo ugu geyno si degdey ugwa waxay wada-si ayyn la sameysay Xafliska Adeegga Boostada Mareykanka, xaflisyada caafimaadka magaalooyinka, xaflisyada dowladda, iyo cildanka booliska iyo Sharifika in ay sameeyaan qorshaha soo socda. In qeyb qorshaha ka mid ah ay daawo geeyaan santuuqyada boostada.

Tani waa tijaabo oo keliya. Ma jirto wax xaalad degdeg ah, mana fileyno in ay wax dhib ah imaan doonaan. In aad wax sameyso uma baahnid. Dhalada ama caagga dib ayaad isaga isticmaali kartaa.

Macluumaad ku qoran af Soomaali (ECHO) echominnesota.org/so 1-888-883-8831 (dooro 3)

Đây chỉ là một thứ nghiệm!

Hóm nay quý vị hẫn đã nhận được một CHAI (LQ)
THUỐC RỐNG, ĐẤN KÍN trong hộp thư của mình. Lọ
thuốc được gởi đến như một phân của một thủ nghiệm được
gọi là Chiến Địch Phân Phối Thuốc Men. Mục của là cor trong trường hợp khẩn cấp nhân và nh tru tết và hế p in phối thuốc men đến các tư gia nham và cón 12.

Trong trường hợp khẩn cấp thực sự, chủng tôi có thể cấn gời thuốc men cho nhiều người một cách nhanh chóng. Bộ Y

¡Esto es solo una prueba!

Hoy deberá encontrar un BOTE DE

MEDICAMENTO VACÍO Y CERRADO en su
buzón. Se puso allí como parte de una prueba llamada
Operación Reparto de Medicamentos. El propósito
de la prueba es ver lo rápido que los carteros pueden
repartir medicamentos a los hogares en una situación
de emergencia.

En una emergencia real, puede que tengamos que repartir medicamentos a muchas personas muy rápidamente. El Departamento de Sanidad de Minnesota ha estado trabajando con el Servicio de Correos el les 15 UU, agencias locales de salud públicar o ha parte de Sanida de Sanida poder hacerlo. Repartir me il es nel lo anto buzones es una parte del plan.

¡Esto es solo una prueba! No hay una emerge...ia. Y no hay razón para creer que se produzca una pronto. No tiene que hacer nada. Puede recklar el bote.

Información en español (ECHO): echominnesota.org/es 1-888-883-8831 (elija 1)

tế Minnesota dàng làm việc với Sở Bưu Chính Hoa Kỳ, sở y tế công cộng, cành sát địa phương và cịnh sát quận hạt cho kế hoạch thực hiện có gọ là cáy. Và co hận phối thuốc men địn hật thự ngọc phoản học h

cần hị thu T lý ch nh bị, lụ lợc là không phải là trưởng hợp lụ gất và chúng ta không có lý do để tin rằng trưởng hợp này sẽ sớm xây ra. Quý vị không cấn phải làm bất cứ điều gì. Chí việc tái xở dụng lại chai (lọ) này.

Thông tin bằng tiếng Việt (ECHO) echominnesota.org/vi 1-888-883-8831 (chon 5)

အအားမှါဒဉ်တစ်ကျော်အခိတဝါရှဉ်လီး. နကြူးရှိသဉ်ကသိဉ်မလီကအီလာအခိဉ်လတ်ပါအသ:လာ

နလိုင်ပရွားအပူလခဲ့အားနှဉ်လီး

တင်းသုံးမှုပ်စဝါမႈကွင်တစ်ရှေးဆီးရားဆီးကာဆီနာတမ်းရနိန် ကျဲးစာခါနည်ဆီး. တစ်လည်း ခဲ့တာတမ်းဆားမှုပ်နိန်သီးသကာသည်ဆြေတာ့ ခဲ့တဲ့ကြီးဆွဲဆာကတိပြီးလည်းမှုတည် ခါလင်္ကေဒမေးတာလည်းစာရာပိုဆုံးလေးသည်တတင်းမှုလုံးသည်တည်ဆိုလုံးသည်သည် နှင့်သီး

သႏုဂိုဂ်ီးဆူတင်္ကြာဆနိုင်ကို အာကလို၊ ရည် စဆဲ ဦဒီးစစ္ပေဆီးက ဝင်ဦးတခန် စစ္ ဂူးအခါအင်္ကာ ဆဲဂိုအဆို ၄ ရမ္ဘာသင်္တနည်ဆို ခဲ့သို နိုင်ခဲ့ ၆၀၁ ခုစ္ရ ဦးရွခဲ ကရိုးမာလက် ဘင်္ဂ ဒီးဆဲဂို ငရု (၁၈) အာကပ်ပ်ငတ် မႊ့ဆိုကြီး ခရုင်ခဲ့ ရှိခဲ့သကိုႏွ

ဒီးထိုကြ စီးပျက်ပြီးကျက်ပြီးသည် ထာလပါမှာရဲ့ စိုက်ပူးဆုံးနှင့် ထိုး. တရိတ္တ၊ ထိုးရ - ဒီးနှင့် နှင့် နှင့် အသိုင်ရေးတွေးဆုံးမျှင်တန်းအောက်ပြီးဆက်ပွဲတတ် ထားတပ်

အဆုံးမျှဉ်တစ်မှုကျွန်ဥလိပ်လည်း ခြဲမျှင် တမိုးသည့် မှ ပုံစုပ်တိုက်လာ တရို့ခိုတ်မည်လက်ထည့်အသားလာတယ်ပိတ်ခေါ်အကတ်ကြွဆီ ညီသည်. တလို့ခိုနေတရို့တစ်သည်. လေးကျွင်းလည်း သင်သူလိုင်း

oiဂူ(တင်္ကရိုလာမှ (ECHO) 1-888-883-8831 (ထူတေဝစီ ) echominnesota.org/kar/category/languages/karen

Ntawm no yog sim xwb

Koj yuav tau txais ib LUB FWM, TSIS MUAJ TSHUAJ nyob hauv koj lub mailbox hnub no. Muab tso rau hauv yog txoj kev sim xa tshuaj. X-y paub seb cov neeg xa ntawv xa tau tshual ceë in hunoli cas thaum muaj xwm txbeet (ea)

Yog must x miles tell to b kill yttav tsum xa xa tshuaj it ex g lo in tan ceev. Xeev Minnesota qhov chaw xy salev noj qab haus huv tau ua hauj lwm nrog qhov chaw xa ntawv, kev pab hauv zos, thiab cov tub ceev xwm npaj tej no. Xa tshuaj mus rau qhov chaw xa ntawv yog ib txoj kev ntawm qhov tau npaj tseg.

Qhov no yog sim xwb. Tsis muaj xwm ceev. Peb tsis xav hais tais yuav tshwm sim tau. Koj tsis tas ua li cas li. Koj muab lub fwm coj mus pob rau qhov siv dua.

Cov xov ua lus Hmoob (ECHO): echominnesota.org/hmn 1-888-883-8831 (xaiv 2)

### Biohazard Detection System Overview

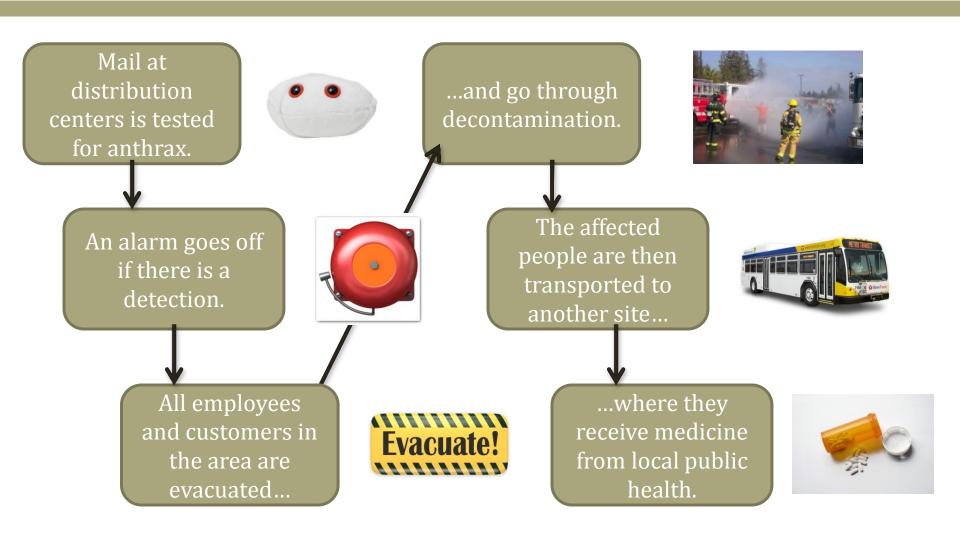
Biohazard Detection Systems (BDS) are in place at post office distribution centers around the country

BDS detects the presence of anthrax during the mail

sorting process



### BDS Process



### BDS Exercise

#### 

- Hennepin County Human Services & Public Health
- Minneapolis Department of Health & Family Support
  - Dispensing site staff and site liaisons
  - Exercise controllers and evaluators

#### <sup>80</sup> Participants

- 132 participants from 9 agencies
- 91 volunteer "victims" from the USPS and Medical Reserve Corps



# Upcoming Exercises

- Department of the contraction of
  - Regional level (Metro)
  - Functional exercise
- © Cities Readiness Initiative: July, 2013
  - Regional level (13 counties & 2 cities)
  - Full-scale exercise



## Lessons Learned and Challenges

- Partnerships are incredibly important.
- Maintaining trained and experienced responders is tough.
- Community outreach and involvement is critical to success.
- Local capacity is critical in response.
- Our federal funding is helpful and important but has been decreasing dramatically.





# Questions?

